



THE FMX DIGITAL PLATFORM

I.T. Support & Services for modern business

Our mission is to Create Peace of Mind for customers, ensuring your technology works when and how it's needed. The FMX Digital Platform is an extension of our commitment to provide the best possible customer experience. In this era of digital transformation, that means making it easier for customers to get what they need, in an efficient and modern way, from anywhere, at any time, on any device.

Elevating Your Service Experience

FMX was designed with service in mind—to provide an easy-to-navigate digital source of interaction and information where you can access the details you want, whenever **you** want them.

Convenience: A user-friendly, one-stop-shop for information and interaction with Fully Managed

Visibility: Transparent views into IT support cases, projects, and IT assets

Knowledge: Access to a self-help knowledge repository with documentation, articles, and more

FEATURES

Case Management

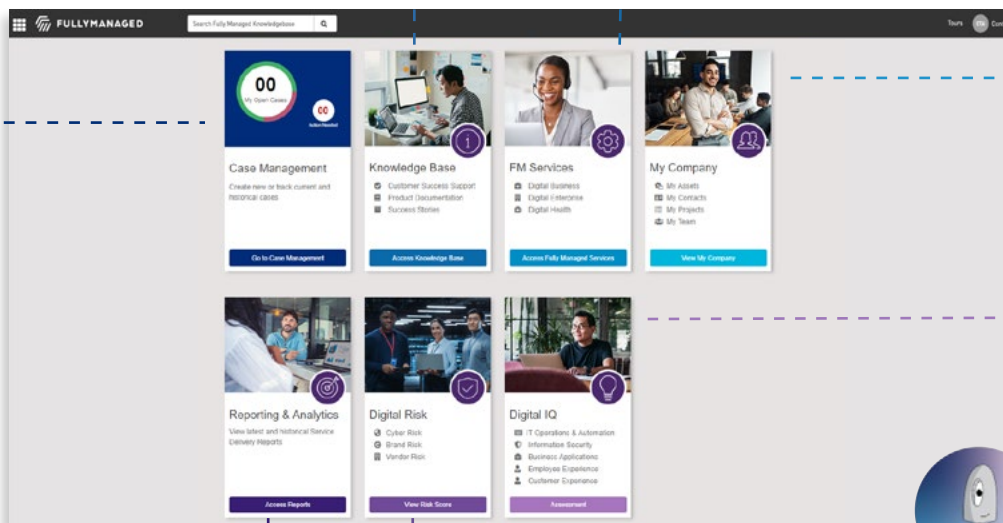
Log and track IT support incidents

Knowledge Base

Access self-help articles, documentation and more

Fully Managed Services

Discover a comprehensive listing of technology services and solutions



My Company

Instantly retrieve helpful data on technology assets, ongoing projects and your Fully Managed customer success team

Digital IQ

Discover how your organization is using technology and compare to your digital transformation goals



Live & virtual chat

Helpful 24x7 virtual chatbot to guide your portal journey and live-answer support available during business hours

Reporting & Analytics

Gain valuable insights with helpful analytics on service delivery, MSA, and SLA

Digital Risk

Learn about your cyber risk and get recommended best practices for security preparedness

To learn more about FMX talk to your Fully Managed Account Manager or **visit our website.**



Fully Managed is a leader in digital business transformation. As a ServiceNow Elite partner, we enable organizations to navigate and excel in the digital-first work world. Our mission is Creating Peace of Mind through better IT, customer and employee experiences to make work flow! www.fullymanaged.com